



The Public Service Commission State of South Carolina

Jocelyn Boyd
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289693 ✓

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Administrative Department
Phone: (803) 896-5100
Fax: (803) 896-5246

January 13, 2020

Diane Ford

Columbia, SC 29229

Dear Diane Ford.

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



* Required Fields

Letter of Protest
Docket No. 2019-281-S

Date: * Jan. 10, 2020

Protestant Information:

Name * Diane Ford
Mailing Address * _____
City, State Zip * Columbia, SC Phone _____
E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer questioning the over 27% increase that is being requested for sewer rates. There is no way people can be expected to be able to handle an increase like this. If this is due to the huge growth taking place in Richland County and other areas you service, revenue needs to be obtained in different ways. Ex. When a business is coming into the area upon submission of a connection application to the system, the connection fees should be subject to the amount of usage that business is going to put on the system. It's not fair that the residents are expected to be responsible for extensions and upgrades to the system due to additional houses being built as well as new businesses coming in.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

My protest is due to the over 27% increase that is proposed. There are different ways that the system can be upgraded if needed without putting the total burden on the rate payers.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

Yes, I have no problem stating what I have stated in this letter as long as I am available at the time of the hearing.

Signature Required:

Diane Ford

Latimer, Becky

From: Latimer, Becky
Sent: Monday, January 13, 2020 1:52 PM
To: [REDACTED]
Subject: 2019-281-S

Dear Susie McCray,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Latimer, Becky

From: Easterling, Deborah
Sent: Monday, January 13, 2020 11:22 AM
To: Latimer, Becky
Subject: FW: [External] Letter of Protest Against Palmetto Utilities

From: McCray, Susie
Sent: Monday, January 13, 2020 11:22 AM
To: PSC_Contact <Contact@psc.sc.gov>
Cc: samccray@yahoo.com
Subject: [External] Letter of Protest Against Palmetto Utilities

Hi,
I am sending this email on the behalf of the Protest Against Palmetto Utilities

Thanks and best regards,
Susie McCray

Latimer, Becky

From: Latimer, Becky
Sent: Monday, January 13, 2020 3:53 PM
To:
Subject: 2019-281-S

Dear Octavia Gadson,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Latimer, Becky

From: Easterling, Deborah
Sent: Monday, January 13, 2020 2:13 PM
To: Latimer, Becky
Subject: FW: [External] Letter of Protest Against Palmetto Utilities 2019-2020

From: Octavia Gadson <[REDACTED]>
Sent: Monday, January 13, 2020 1:20 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: [External] Letter of Protest Against Palmetto Utilities 2019-2020

To whom it may concern:

My name is Octavia Gadson. I am contacting you concerning the rate increase that will be coming from Palmetto Utilities. I am a customer of theirs at the address of 336 Sterling Cove Rd. I am not in agreement with this increase. I am the only one in my household. When I first purchased my home in Richland County, my sewer bill was comparable to my water bill. If my water bill was around nineteen dollars, my sewer bill was around twenty dollars. Now, even though my water bill is the around the same price, my sewer bill is 56.10 every month. Palmetto utilities is now wanting to increase the bill even more across the board and this is not fair to many people who are going to be affected by this.

I was wanting to express my disapproval of the rate increase in hope of having someone investigating the rights of the residents in this matter.

Thank You

 **Octavia Gadson**

The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without a written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.